

# National Network Coverage

For members and dependents outside of your home service area - we have you covered

Members that are traveling, college students or covered dependents living outside of your home service area have access to in-network benefits through an "out-of-area wrap" national network. National network providers are network providers available across the U.S. All "out-of-area wrap providers" are in-network, however, you should call the Connected Care plan option you are enrolled in before using one of these providers to confirm coverage.

## Locating a Participating Provider

Contact the Concierge Center for assistance with locating a national network provider. The Connected Care Concierge Center phone number is listed below and on your ID card. Or you can log into the [connectedcarehealth.com](https://connectedcarehealth.com) member portal, register and send an express request message, which will be responded to by the Connected Care Concierge Center.

\*Emergency care is always covered, regardless if the provider is in the network or not. If you experience a life-threatening emergency, call 911 or go to the nearest emergency room for care. Please notify the Concierge Center within 48 hours.

**Contact the Connected Care Concierge Center for assistance locating a provider outside of your service area.**



**Arizona 800-974-4517**  
**California 800-971-4153**

Business and personal international trips have additional coverage.

Visit: [www.internationalsos.com](https://www.internationalsos.com) or call **800-523-6586** (within the U.S.)  
and **215-701-2939** (outside the U.S. call collect). Intel Member ID 11BCMA000094