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RightCHOICE has made reasonable efforts to validate that its lists of providers displayed are up to date and accurate. Please call the provider prior to scheduling an appointment to verify that the provider continues to be part of the network. RightCHOICE shall not be liable for any losses, damages, or non-covered charges as a result of using the provider locator tool or receiving care from a provider listed in on our site.

CAREGIVER ACCESS

RightCHOICE allows you to authorize a designated individual to view and/or edit your RightCHOICE member information as it appears on the Web Site (“Caregiver Access”). This ability is subject to your acceptance of the specific terms that accompany the Caregiver Access function (contained in the relevant section of this Web Site).

OUT OF NETWORK REIMBURSEMENT

It is important to understand how in-network providers may be able to help you save money. In-network providers have agreed in a contract with us to accept specific amounts for various covered medical services.

Because there is no similar contract with out-of-network providers, they may be able to bill you for the difference between what we pay and what they charge.

PASSWORDS AND ACCOUNT

Your username and password (collectively, the "Password") will allow you to access the Web Site and certain information about you or your Plan. Your Password is the exclusive property and confidential information of RightCHOICE and may be used solely for your individual use of and access to the Web Site. You are solely responsible for controlling your Passwords and for authorizing, monitoring and controlling access to your account. You are prohibited from distributing, providing or otherwise making available your Password to any third party and are responsible for all activities that occur under your Password. You agree to notify RightCHOICE immediately of any unauthorized use of your Password or of any need to deactivate the Password(s) associated with your account.

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- communicate material that is copyrighted, without the permission of the copyright owner;
- communicate material that reveals trade secrets, unless you have permission of the owner;
- communicate material that infringes on any other intellectual property rights of others or on the privacy or publicity rights of others;
- communicate material that is obscene, defamatory, threatening, harassing, abusive, hateful, or embarrassing to any person or entity;
- communicate a sexually-explicit image;
- communicate chain letters or pyramid schemes;
- impersonate another person; or
- violate the Children's On Line Privacy Protection Act.

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- A physical or electronic signature of a person authorized to act on behalf of the copyright owner and identification of the copyrighted work that is infringed;
- Information reasonably sufficient to permit RightCHOICE to contact you, such as an address, telephone number and/or electronic mail address;
- A statement that you have a good faith belief that the use of the material in the manner complained of is not authorized by the copyright owner, its agent or law;
- A statement that the information in the notification is accurate and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

The above information must be submitted as a written notification to RightCHOICE through RightCHOICE Customer

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NOTICES

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QUESTIONS

If you have questions and comments, or if you believe that your confidentiality has been breached or that any of your communications have been intercepted, or you wish to notify us regarding a suspected violation of these terms, please call Customer Service at RightCHOICE immediately at the toll-free number on the back of your Customer ID card.

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